

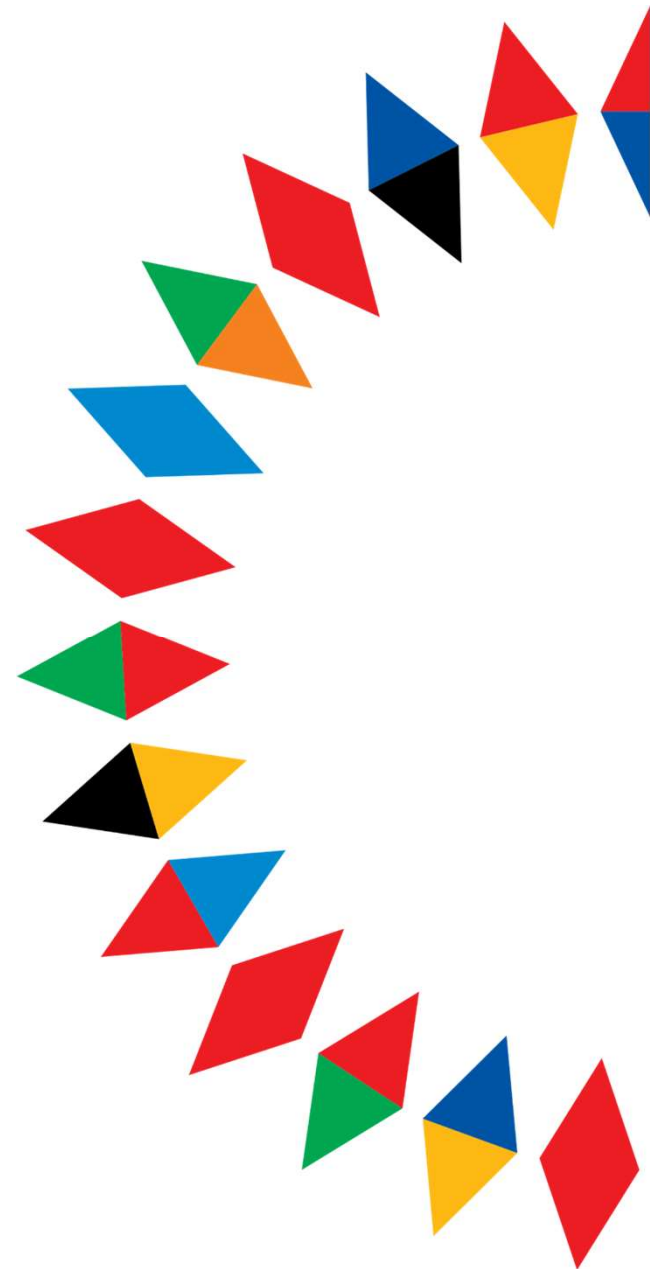
# Working Group 1

## Questionnaire Outcomes

### Block II.



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# General information

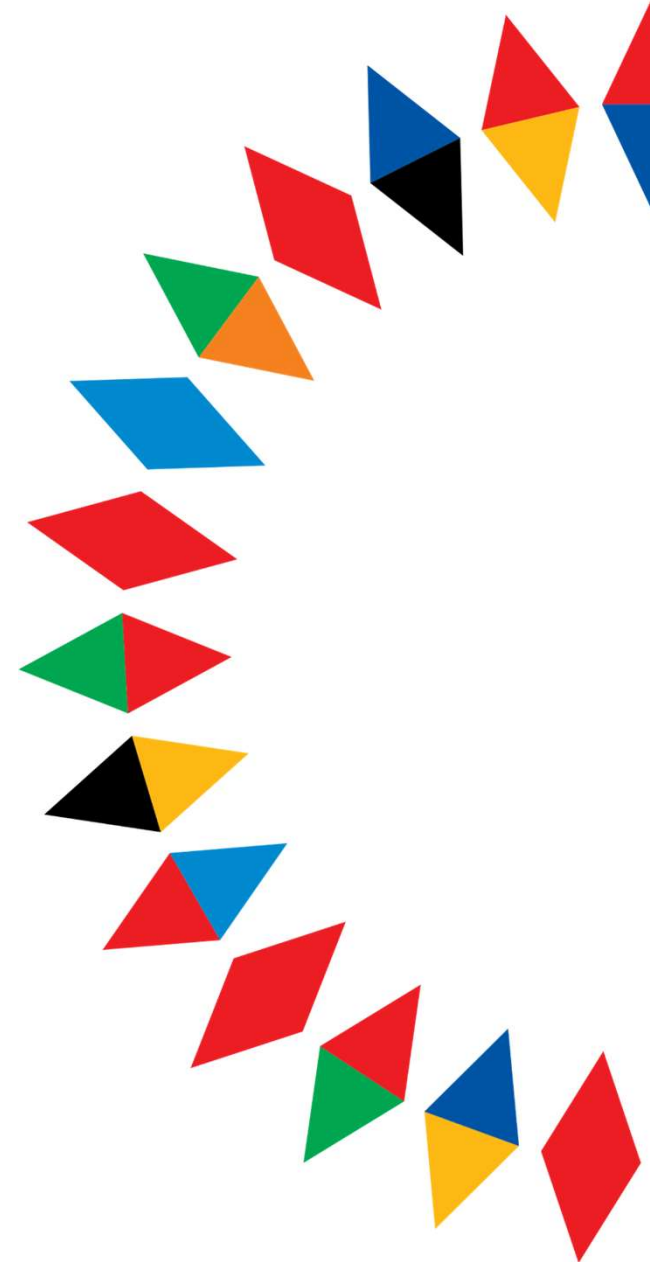
- 25 participants and 10 questions
- Respondents filled in 2/3 of the questions

A. Key takeaways

B. Interpretation and trends

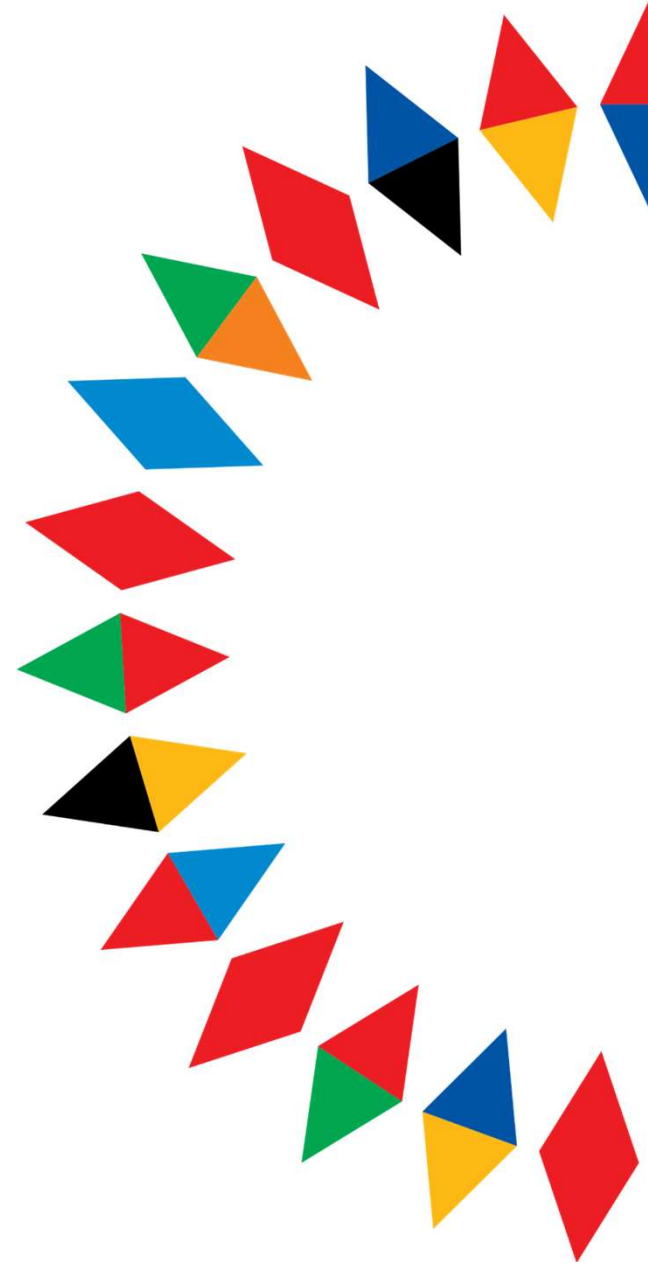


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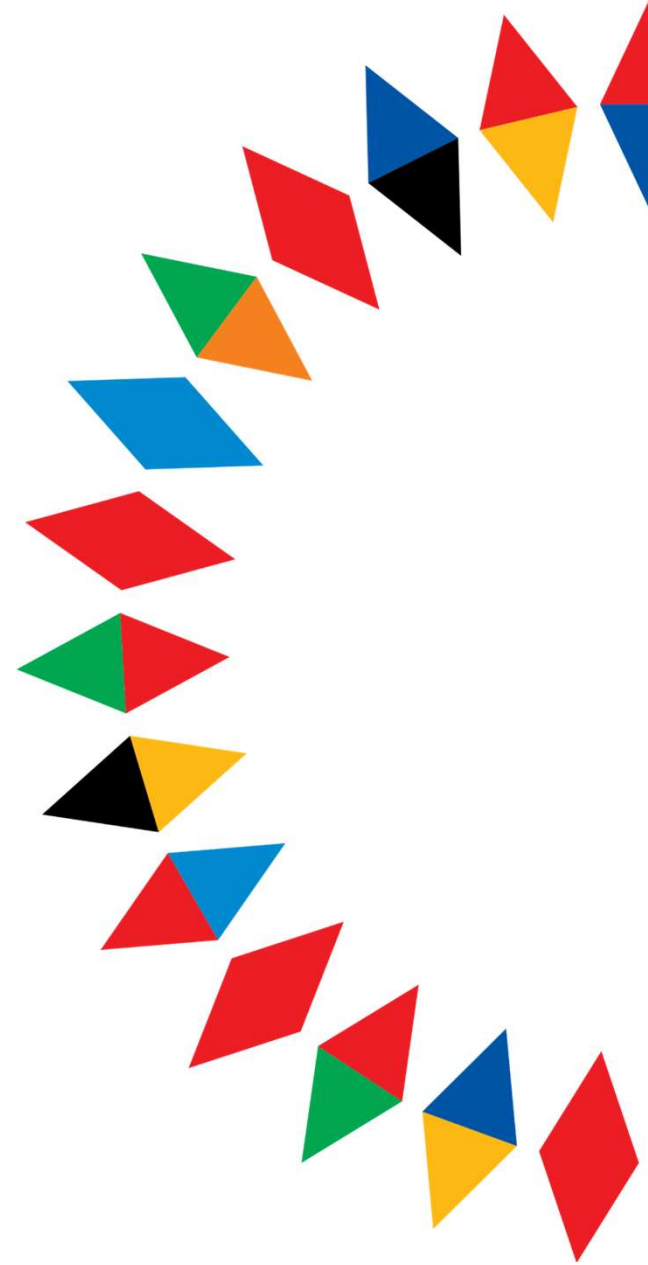
# A. Key takeaways

- All-hazards communication strategy
- Mobile applications or mobile phone notifications
- Preference for unified EU solution



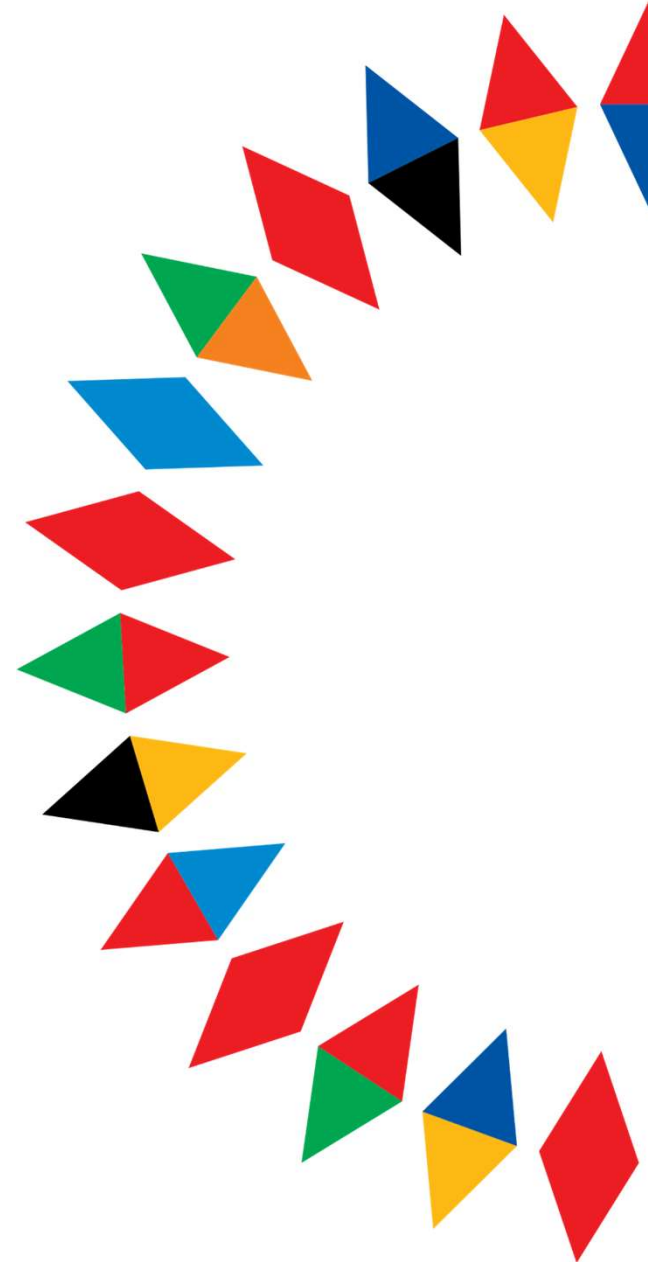
## B. Interpretation and trends

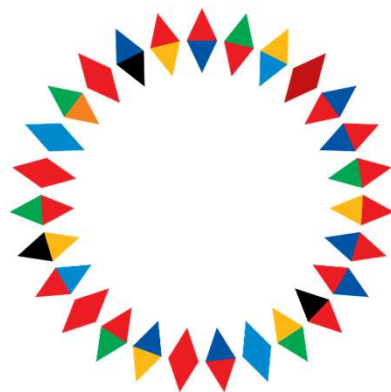
- All-hazards communication strategy
  - Consistence and trust
- Changing nature of information flow and consumption
  - Speed and volume
  - Psychosocial support



## B. Interpretation and trends

- EU level mobile alert application
  - Unified functionality?
  - Unified interface/brand?
- Continuous emergency and crisis communication
  - Communication tailored to expectations and needs





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