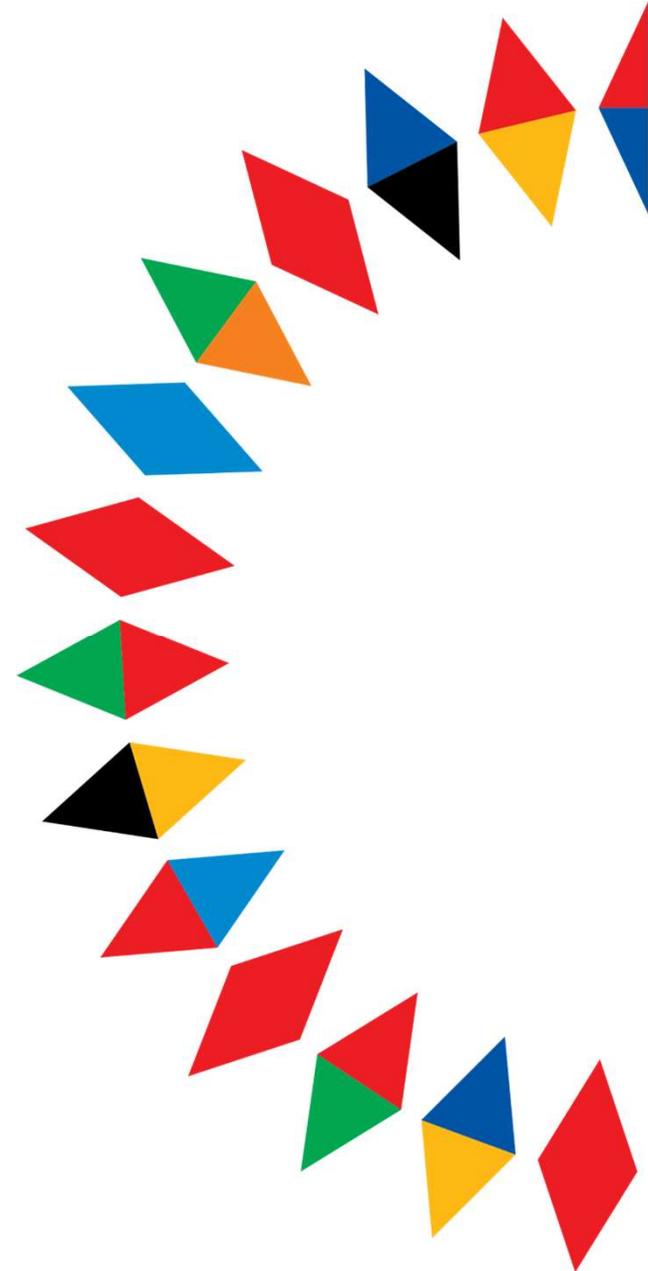


Working Group 1 Questionnaire Outcomes Block II.



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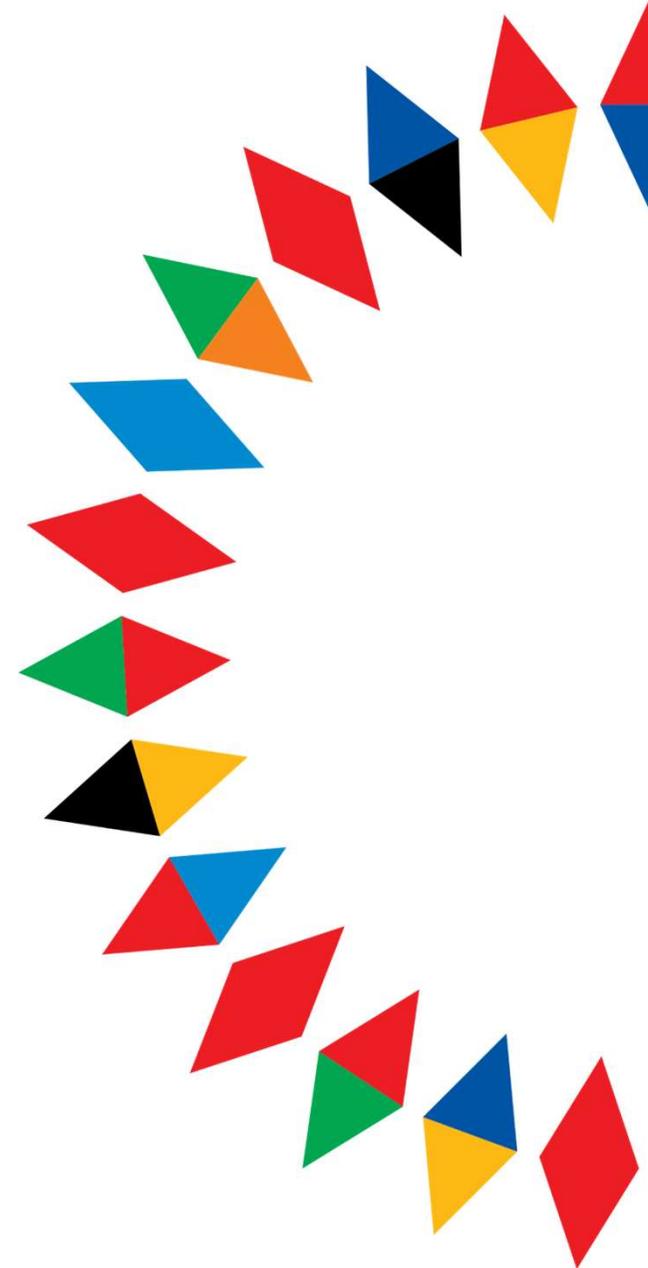


General information

- 25 participants and 10 questions
- Respondents filled in 2/3 of the questions

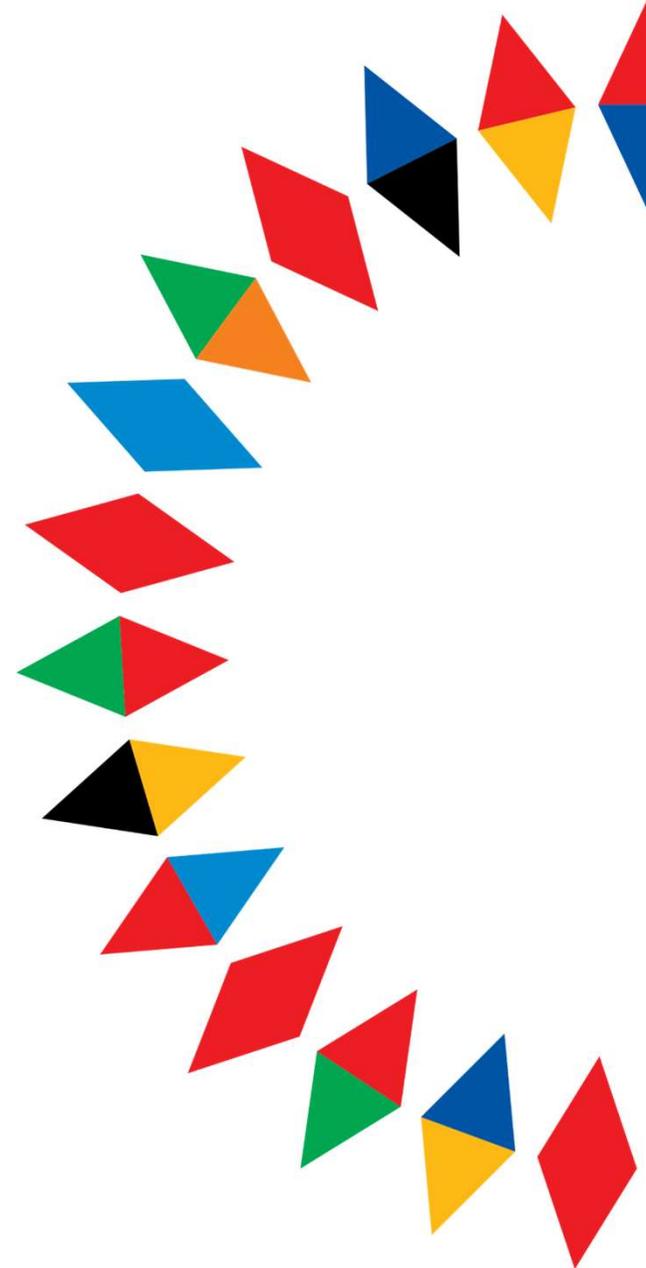
A. Key takeaways

B. Interpretation and trends



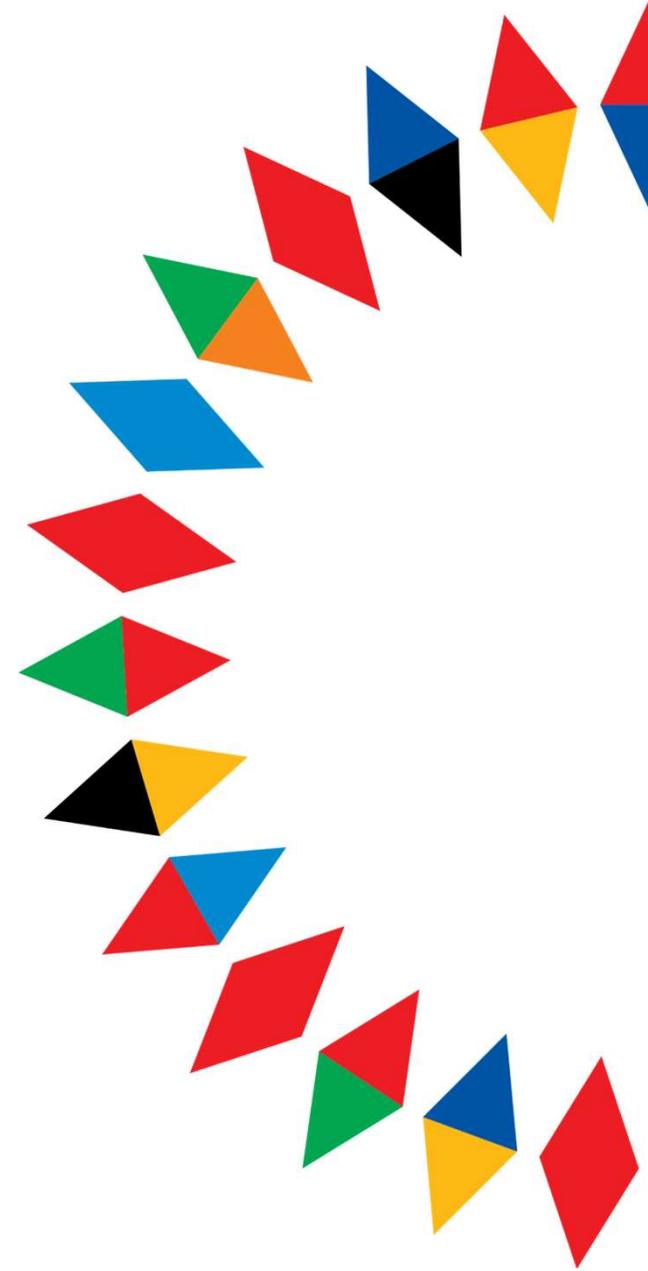
A. Key takeaways

- All-hazards communication strategy
- Mobile applications or mobile phone notifications
- Preference for unified EU solution



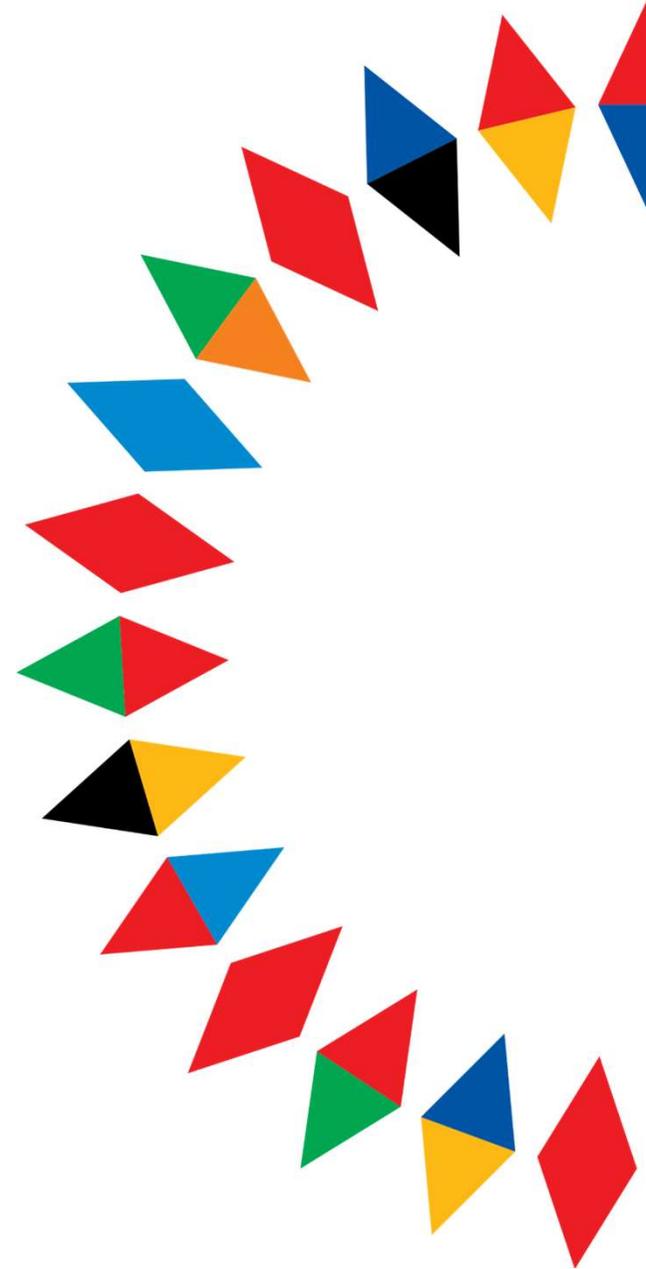
B. Interpretation and trends

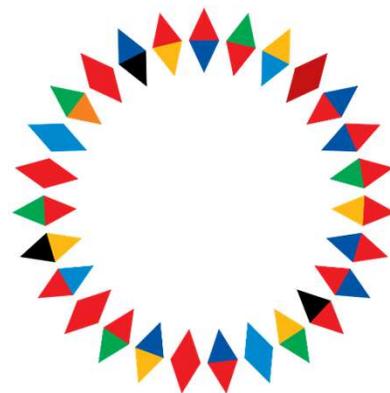
- All-hazards communication strategy
 - Consistence and trust
- Changing nature of information flow and consumption
 - Speed and volume
 - Psychosocial support



B. Interpretation and trends

- EU level mobile alert application
 - Unified functionality?
 - Unified interface/brand?
- Continuous emergency and crisis communication
 - Communication tailored to expectations and needs





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